The Government of Canada is asking that all travellers have a removable non-medical mask or face covering large enough to cover their mouth and nose during their travel through Canadian airports and in-flight.

Travellers must confirm that they have in their possession the mandatory non-medical mask or face covering as part of the registration or check-in process otherwise they will not be allowed to continue on their journey.

At a minimum, travellers will be asked to wear the non-medical mask or face covering:

✔ at airport screening checkpoints;
✔ during the flight when they cannot physically distance from others, including at all times when they are 2 metres or less from another person, except another occupant of the person’s private home; or
✔ as directed by an official of the air operator, the Canadian Air Transport Security Authority, a Canada Border Services Agency officer, or a Canadian public health official.

**EXCEPTIONS**

Face coverings must not be worn under the following circumstances:

✘ children under two years old;
✘ passengers with breathing difficulties unrelated to COVID-19;
✘ at the boarding gate, after handing documents to the air carrier representative, a passenger will be asked to step back to an appropriate distance and lower their face covering for identity verification. After the verification is complete, the passenger can then re-cover their mouth and nose before collecting their documents;
✘ during the flight, when the safety of the person could be endangered by wearing a face covering; or when the person is eating, drinking or taking oral medications; and
✘ at the Customs-controlled area of the airport. Travellers will need to lower their face covering to have their photo taken at the Primary Inspection Kiosk or when asked to do so by a Canada Border Services Agency officer or a Public Health Agency of Canada and/or provincial or territorial official.

Wearing a face covering over the mouth and nose is an important additional measure that all travellers can take to protect those around them. Air travellers are encouraged to wear a non-medical mask or face covering whenever possible, especially in situations where physical distancing guidelines cannot be maintained. Refusal to comply with the wearing of a non-medical mask or face covering could result in a fine of $5,000.00. Travellers are also reminded to practice good hygiene by frequently washing their hands and sneezing into their sleeve or a tissue.

**NON-MEDICAL MASKS OR FACE COVERINGS SHOULD:**

✔ Be made of multiple layers of absorbent fabric (e.g., cotton);
✔ Cover the mouth and nose without gaps;
✔ Fit securely to the head with ties or ear loops;
✔ Allow for easy breathing;
✔ Be changed as soon as possible if damp or dirty; and
✔ Stay the same shape after machine washing and drying.

**NON-MEDICAL MASKS OR FACE COVERINGS SHOULD NOT:**

✘ Be placed on infants (e.g., children under the age of 2 years old);
✘ Be placed on anyone who has trouble breathing;
✘ Be placed on anyone who is unconscious;
✘ Be placed on someone who is incapacitated or unable to remove it without assistance;
✘ Be made exclusively of plastic sheeting or materials that easily fall apart (e.g., tissues);
✘ Be shared with others; and
✘ Impair vision or interfere with tasks.